



# Healthwatch York

Updates, highlights, things to watch

# A whistlestop tour of recent stuff

- Including some things you will already know
- Some things we think you'd be happy to hear about
- Some things to think about



# Archways closure

## Archways closure

- Approached the Press to encourage feedback to the team
- Had contact with 19 individuals
- Used this as basis for report to Health Scrutiny meeting
- Now involved in further work on intermediate care



# Wheelchair / Equipment services



# Readability work

- Significant increase in demand for this work
- Supporting organisations to improve their communication with the public



# Accident & Emergency Report



# Access to GP Services report



## Access to GP Services



# Antenatal & Postnatal Services report

- Presented to Health & Wellbeing Board on 23<sup>rd</sup> November
- Responding to questions about availability of face to face antenatal services





# Joint reports

- Worked with colleagues across Yorkshire & the Humber to look at community dentistry for NHS England
- Also, initiated a report looking at what we already know about STP priority areas across the Humber Coast & Vale ‘footprint’



# Evaluation of 2015/16

- Focussed this year on key statutory stakeholders
- 93% of respondents agree 'Healthwatch York understands what is happening in relation to health and social services in York'
- 82% agreed that 'Healthwatch York involves the public in the work they do'



# On the radar



## Next up

- Homecare survey –  
<https://www.surveymonkey.co.uk/r/homecareyork>

Out now, open until 6<sup>th</sup> January

- Unity Health Appointment changes survey closes shortly  
<https://www.surveymonkey.co.uk/r/UnityYork>



## Next up

- CHC report to complete before end of year
- Dementia report going to HWBB in January
- Gearing up for new contract from 1<sup>st</sup> April



## Want to know more?

- Find ALL our reports at <http://www.healthwatchyork.co.uk/our-work/hw-york-publications/>



# Any questions?



# Get in touch

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